

### The Innovation In Ordering Services



Nikos Papadimitriou

Account Manager



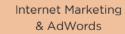


Custom Development & Business Solutions



Cross Platform Mobile Applications







Collaboration & Reporting



E-Commerce

In Greece despite the economic crisis the industry has been growing fast and systematically in the last three years, in terms of both visitors and revenues. That increased Greek share in the global market, led to higher occupancy and stabilized business profitability.

#### Mobile Apps Statistics and trends

- Mobile apps are mainstream now
- a popular way of delivering content and services.
- It must be the extension of our mind and our hand

#### Apps download in billion



Source: TechCrunch; App Annie (2017)

## J TAP'N ORDER

#### **Business needs**

- o Increase revenue
- Better and faster customer service
- Customer mapping
- Marketing actions
- Customer loyalty
- One to One marketing
- Customer preferences
- Push Notifications
- Increase quality of services

#### **Build Trust**

#### Statistics

#### **Create Personal Experiences**

TNO is an application that offers to the consumer a new personalized way to order in F&B sectors and hotels

#### Increase productivity

Targeted sales approach

Targeted Marketing campaigns



#### Characteristics

- User friendly
- Personalized experience
- Multilanguage
- Secure transactions
- Social engagement

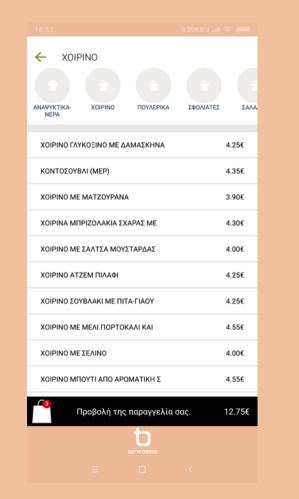


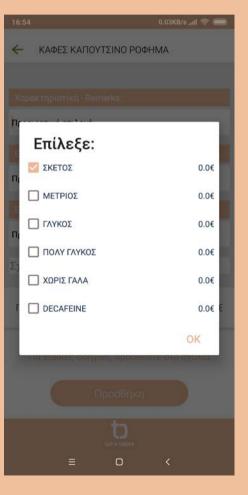




#### Characteristics

- Track user habits / eat & drink / Favorites
- Big Data / Statistics
- Integration with Sunsoft
- Push notifications
- Extend your ordering process







#### Characteristics

- Availability for preorder process
- Artificial Intelligent enablement
- Loyalty
- Integration with loyalty systems
- E-wallet & E-payment

$\otimes$	Καλάθι		
3 x X0IPINO ΓΛΥΚΟΞΙΝΟ ΜΕ ΔΑ 12.75€			
1 x ПЕРІВ/К	1 x ΠΕΡΙΒ/ΚΟ ΤΕΛΟΣ		
Σύνολο		12.79€	
	Αποστολή		
	TAP N'ORDER		



### CMS

D ≊
Welcome, Please login.
O     Username
Password
Remember me?
Log in
이 집 것 같은 것

### CMS

¢

TAP'N'ORDER -Unique Active Users Per Shop 1734 693 1 REGISTERED USERS Sunday, January 14, 2018 Unique Users: 1 0.75 Dashboard 0.5 PROFIT 0.25 € 21.00 5 Orders .... . 📥 Categories ٢ Products Category Orders **Top 10 Products** O Items Αναψυκτικά Με Στέβια 6 GREEN COLA ΠΟΡΤΟΚΑΛΑΔΑ ΜΕ ΑΝΘΡΑΚΙΚΟ



TAP'N'ORDER	I			Q
	Order Number: 8 04/08/2016 18:21:03 Table 1		Validated by Service	Pending by Shop User
Dashboard	<b>Quantity</b> 1.00 1.00	Product GREEN COLA ΠΟΡΤΟΚΑΛΑΔΑ ΜΕ ΑΝΘΡΑΚΙΚΟ	Price 3.50 3.50	
My Shops	Total:		7.00	
Orders				
📥 Categories	Order Number: 7 04/08/2016 18:16:17 Table 1		Validated by Service	Pending by Shop User
Products Ø Items	Quantity 1.00	Product Πορτοκαλάδα με ανθρακικο	Price 3.50	
Ditems	Total:		3.50	
	Order Number: 6 04/08/2016 18:10:27 Table 1		Validated by Service	Pending by Shop User
	Quantity 1.00	Product GREEN COLA	Price 3.50	

### CMS

TAP'N'ORDER				Q
	BEACH MENU			() (e)
Dashboard	BURGERS BITES & MORE			
	Show 10 entries		Search:	
My Shops	Product	<ul> <li>Product Name</li> </ul>	Product Description	© Is Active ©
Orders	CHICKEN BURGER	Chicken Burger		
📥 Categories	HOUSE DC CHEESEBURGER	House DC Cheeseburger		$\bigcirc$
Products	JUST SIMPLE BURGER	Just Simple Burger		
Ø Items	OLD RANCH MELTED CHEESE BIFTHEQUE	Old Ranch Melted Cheese Biftheque		0
	Showing 1 to 4 of 4 entries		1	Previous 1 Next
				00
	COCKTAIL SIMPLE			() (e)
	Show 10 entries		Search:	
	Product - Produ	act Name	Is Active	٥



Nikos Papadimitriou Account Manager@ CANDI

Contact Info nikos.p@candi.gr +30 210 32 34 617 +30 698 16 28 390 https://candi.gr