



HOTEL MAINTENANCE SYSTEM

WHAT IS VORTEX

HOTEL MAINTENANCE SYSTEM

ASSET
MANAGEMENT

WORK ORDERS
MANAGEMENT

Asset Management



Monitor & Manage

- Asset List
- Asset Configuration (S/N, Warranty Expiration)
- Asset Maintenance Plans
 - Periodic
 - Custom
- Asset History
- Sub-Contractors

Work Orders Management



Create & Monitor Work orders based on

- Maintenance Types:
 - Corrective maintenance
 - Preventive maintenance
- Asset Category
- Asset Location
- Technicians Skills
- Technicians Type & Availability
 - Internal
 - External
- Desired Date & Hour

WHY VORTEX

WHY VORTEX



Asset Management

- ✓ Detailed info on Assets History & Location
- ✓ Accurate Service planning (avoid breakdowns)
- ✓ Inventory Monitoring
- ✓ Spare Parts Usage
- ✓ Measurements History
- ✓ Photos of Assets

WHY VORTEX



Work Orders Management

- ✓ Automate all processes
- ✓ Seamless scheduling optimization
- ✓ Real-time monitoring of tasks
- ✓ Smart Reporting
- ✓ Easy Reporting for Technician
- ✓ Easy access to information
- ✓ Preventive Checklists



WHY VORTEX



Improved Decision Making

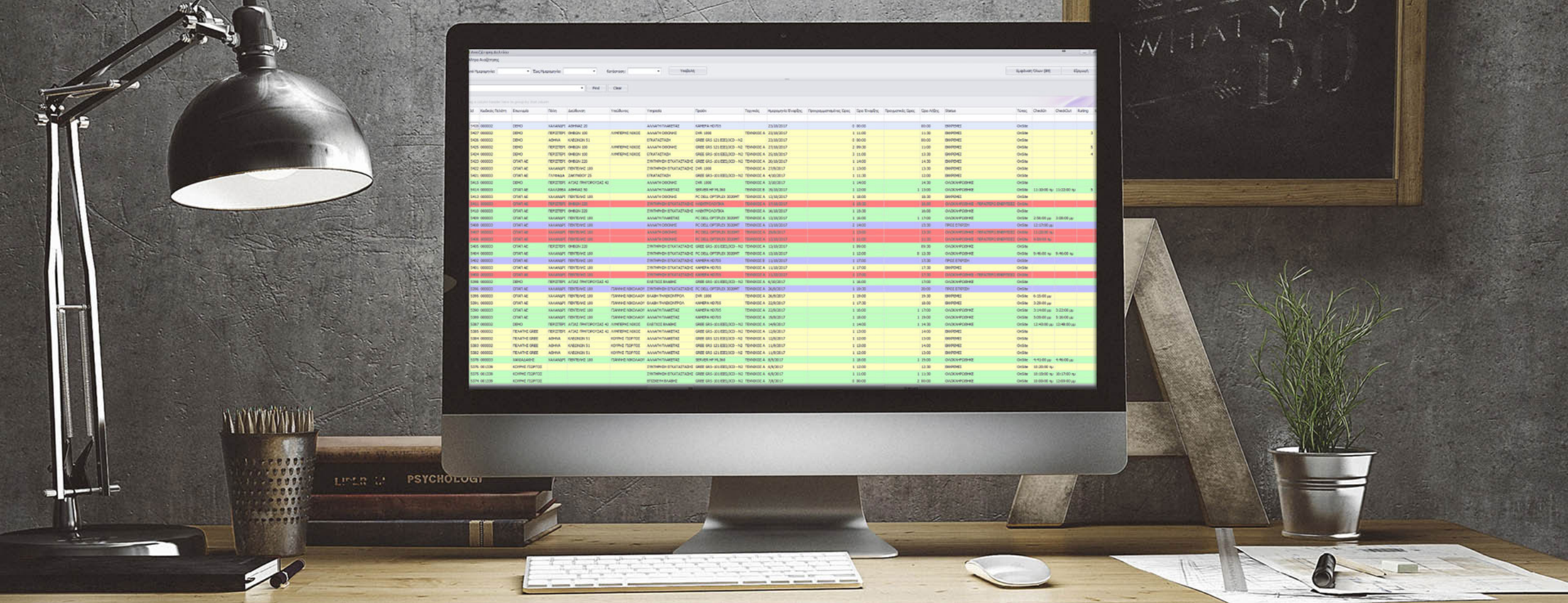
- ✓ Asset life-cycle evaluation
- ✓ Technicians' Response time
- ✓ Technicians' Qualitative Rating
- ✓ SLA Monitoring & Productivity Assessment
- ✓ Smart Reporting & KPI's
- ✓ Spare Parts Budgeting
- ✓ Work hours Spent & Paid

USER INTERFACE

BACK-OFFICE

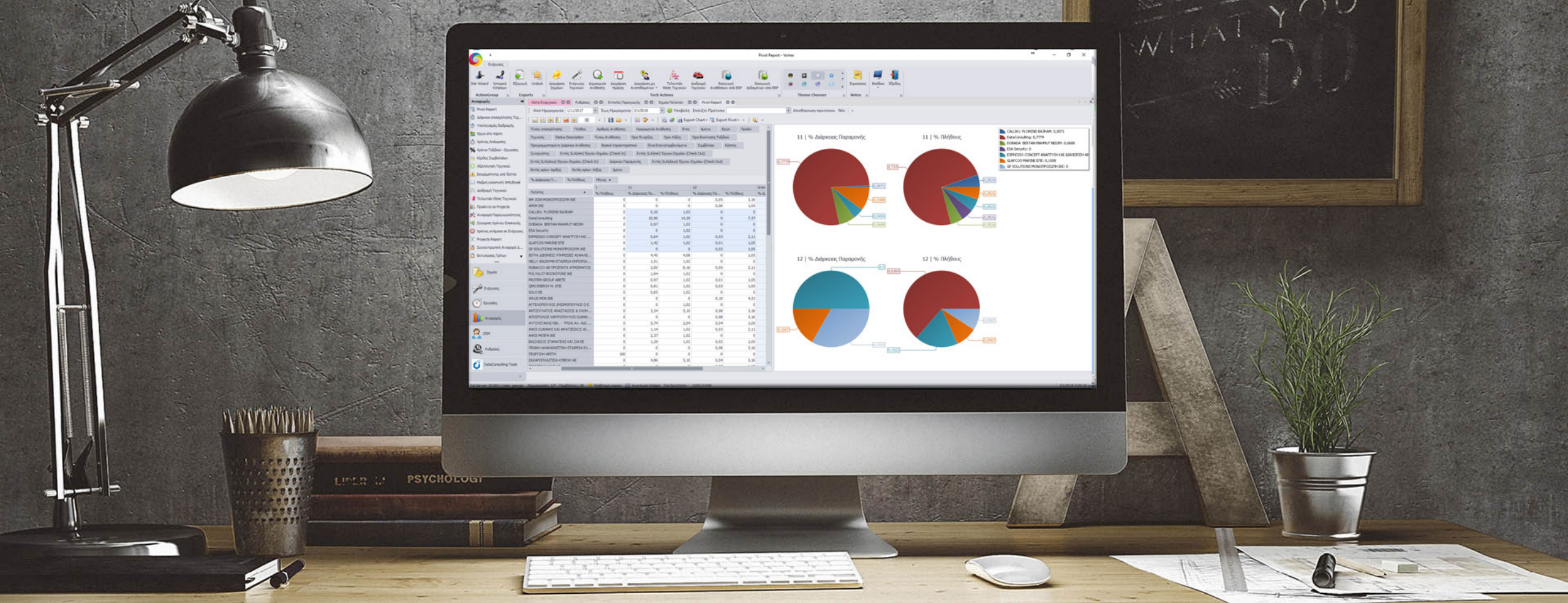
MOBILE APPLICATION

WEB PORTAL



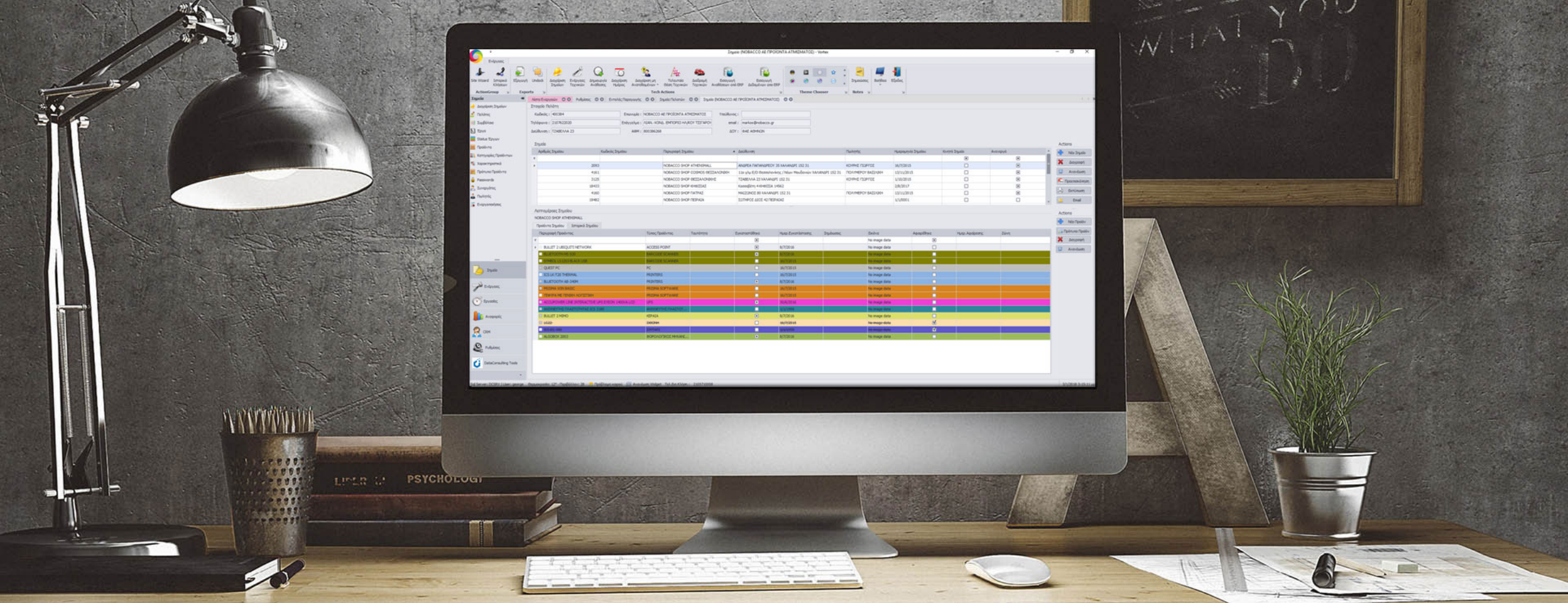
HOTEL OWNER SIDE

- Status Overview of Work Orders
- Real-time Asset Overview & Status



HOTEL OWNER SIDE

- Asset Performance Reporting
- Technicians' Performance Reporting



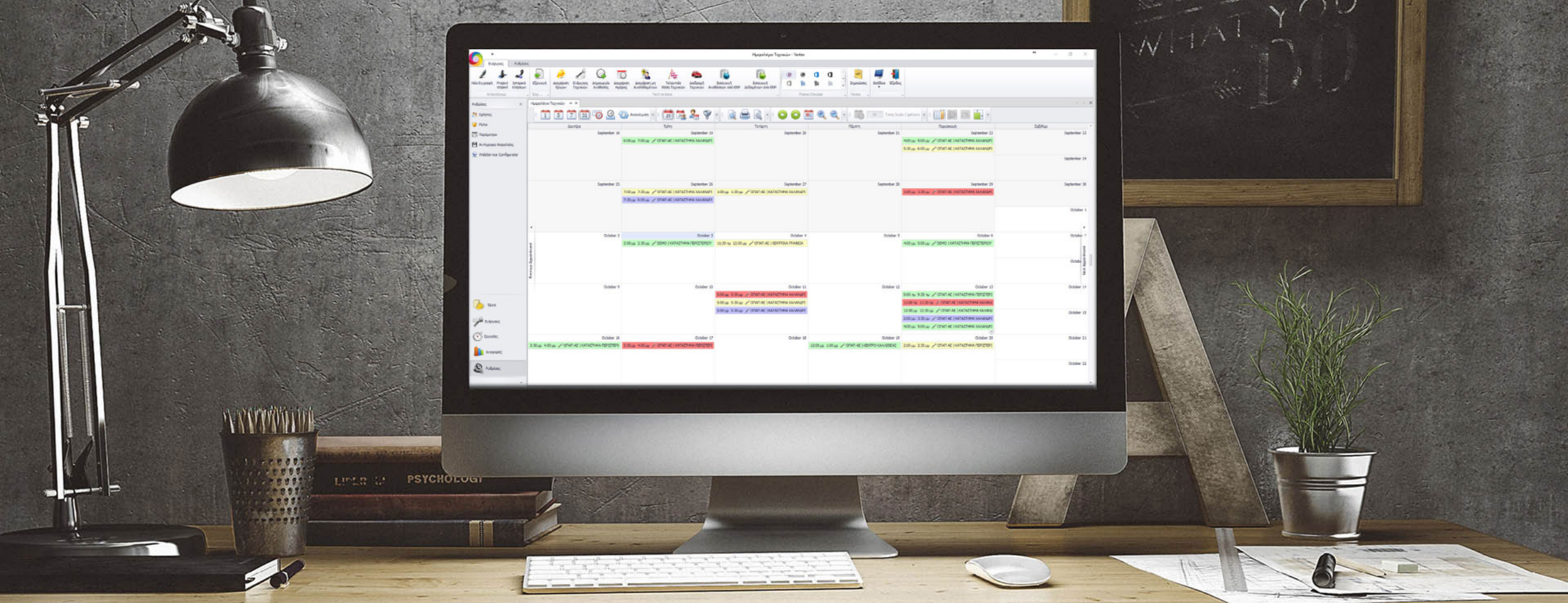
MAINTENANCE DIRECTOR SIDE

- Detailed Asset List
- Asset Maintenance History
- Asset Configuration / Warranties



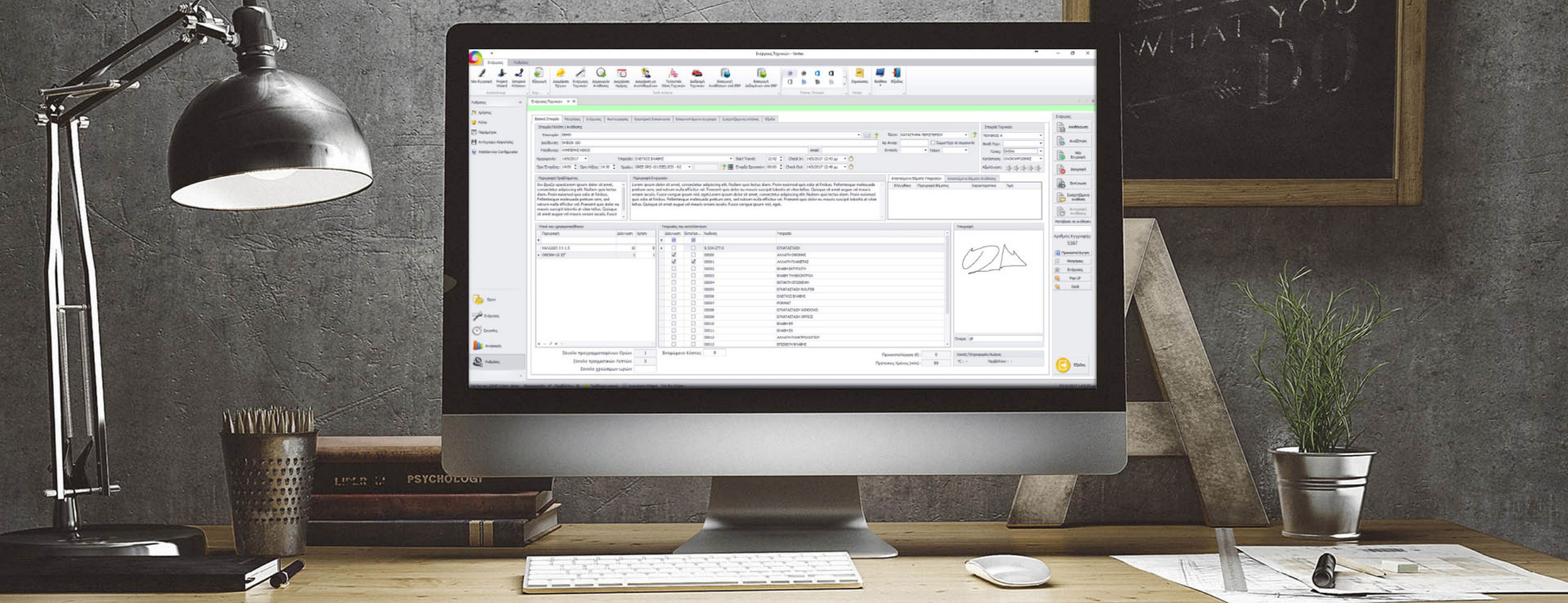
MAINTENANCE DIRECTOR SIDE

- Automated Scheduling Processes
- Availability Overview
- Notifications & Alerts



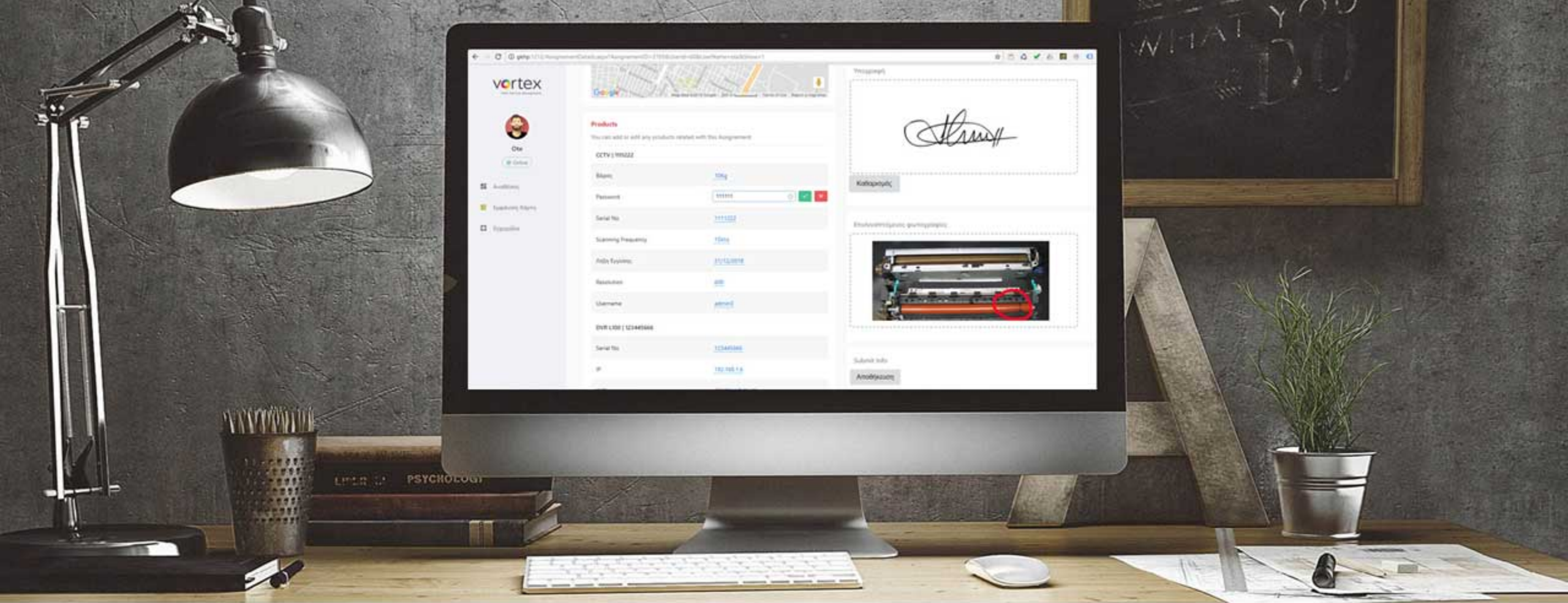
MAINTENANCE DIRECTOR SIDE

- Calendar
- Workorders Status Monitoring
- Drag 'n Drop Reassignment Functionalities



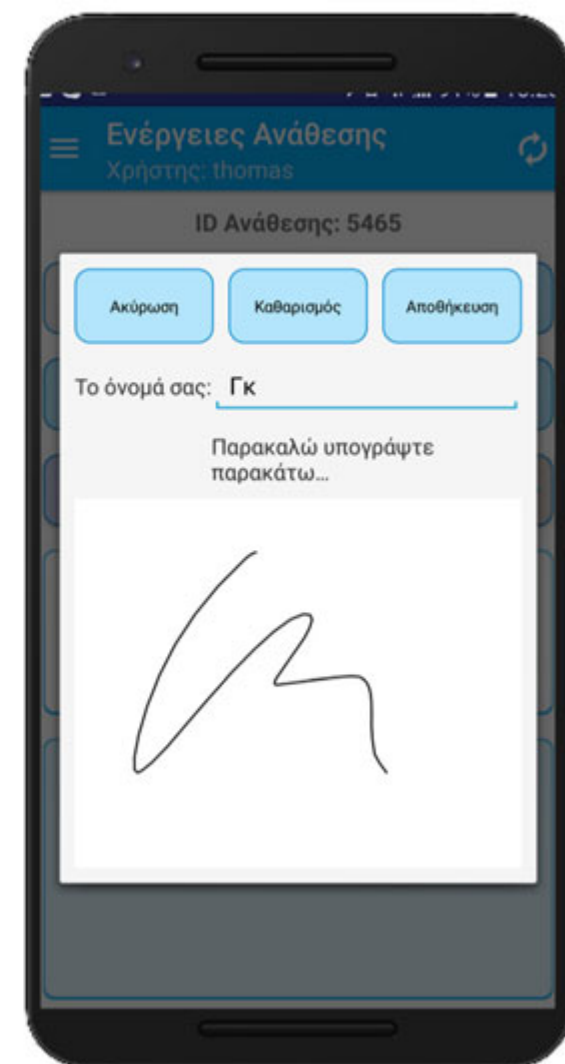
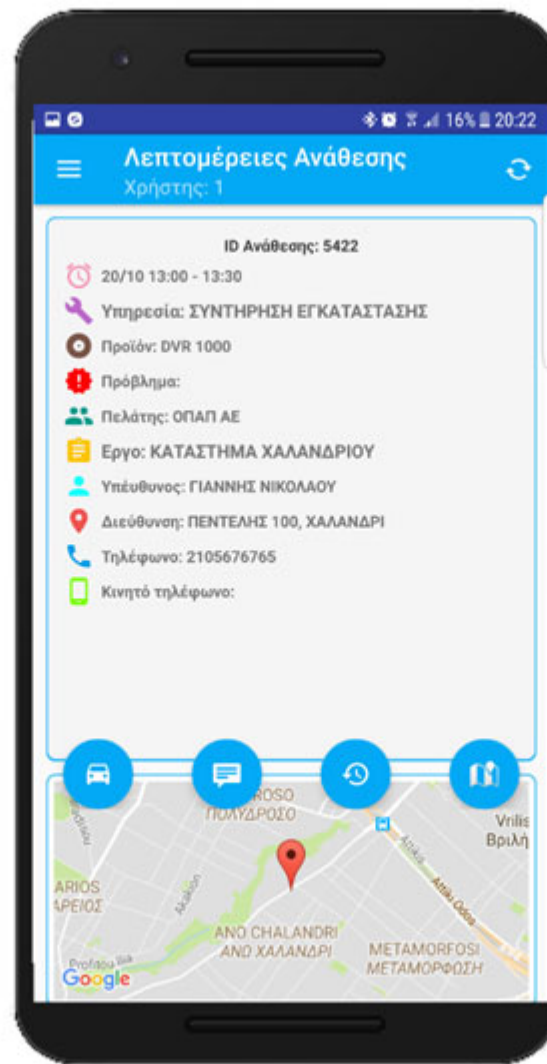
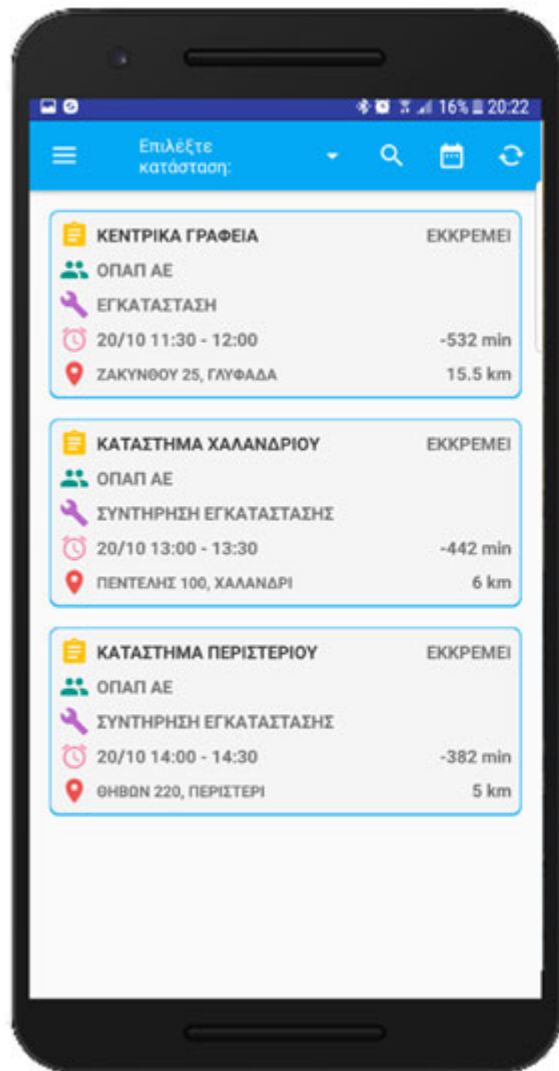
MAINTENANCE DIRECTOR SIDE

- Work Order Result Overview
- Proof of Completion
- Spare Parts Used



TECHNICIAN SIDE

- Work Orders' List
- Status Update & Work Order Completion



TECHNICIAN SIDE

- Work Orders' List
- Status Update & Work Order Completion



CUSTOMER SATISFACTION

MAXIMIZED EFFICIENCY

OPERATIONAL EXCELLENCE

THANK YOU