



# Interconnected Services in Hospitality

## Topic: Wi-Fi

Moutzouris Tasos – EPI Systems S.A.

## EPI SYSTEMS SA

Company is related with informatics projects on the following areas

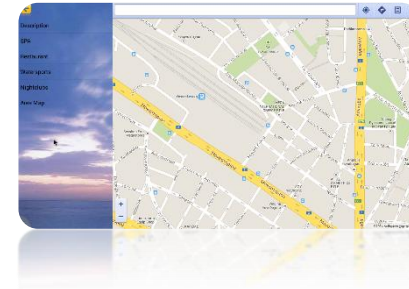
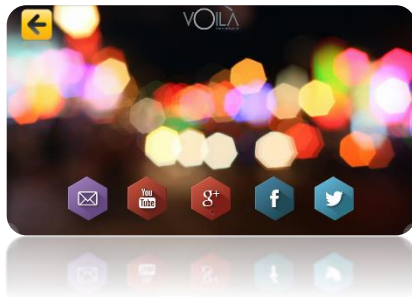
- Hospitality Solutions
  - PMS arting from small up to very large hotels
  - Interactive TV, thematic content
  - Digital Signage over cloud
  - Hot spots
  - Voice over Wi-Fi
  - RTLS & RFID in Hotels
  - smart surveillance systems
  - Hotel with no cabling infrastructure?... We have the solution
- Infrastructures
  - Outdoor Luminaire Controllers
  - RFID Solutions
  - High-tech security systems
  - Video content analytics for security and marketing

## Index

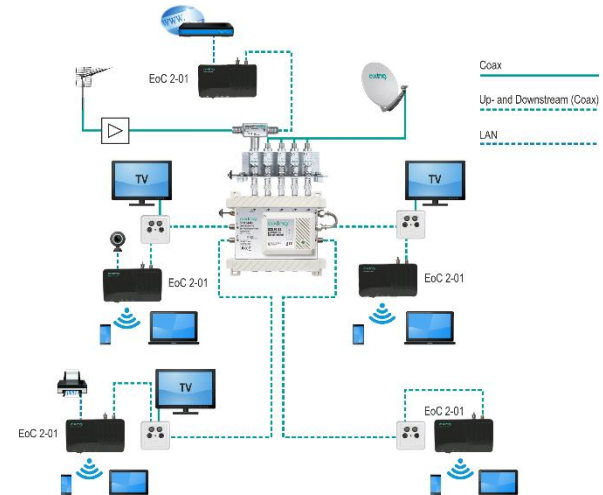
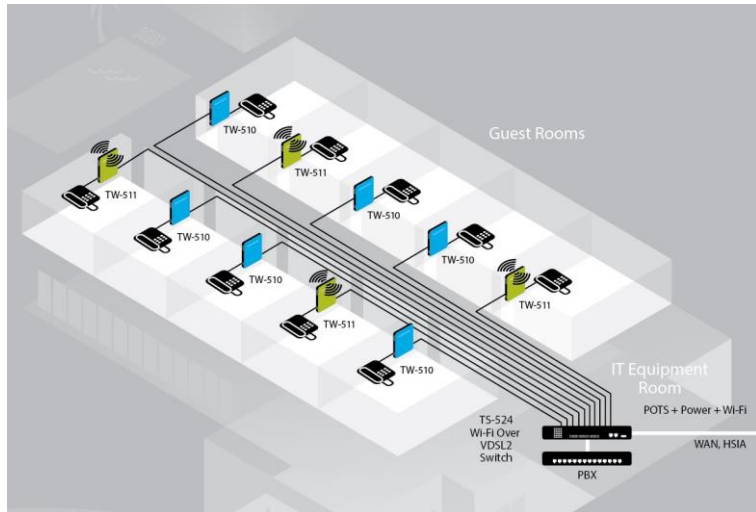
- Is it necessary ?
- Is it easy to implement it?
- Is it only for internet sharing ?
- Can other IT services be used over the Wi-Fi infrastructures?
- Can the “Hotel” capitalize on Guests?
- Benefits



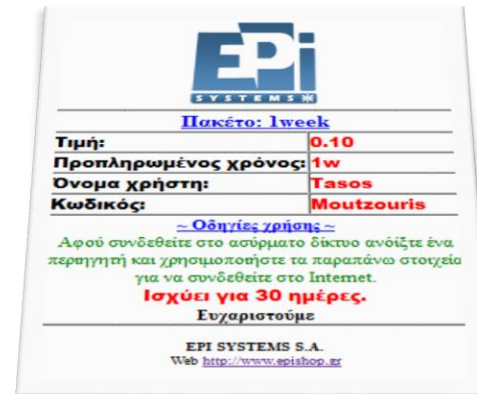
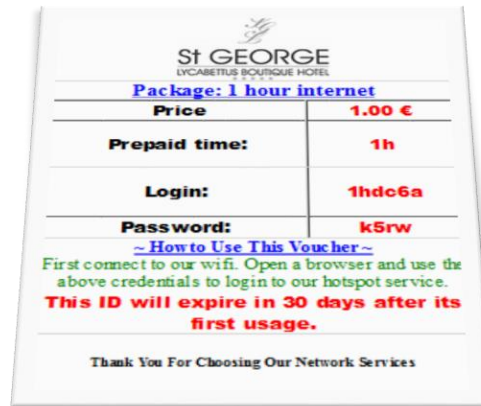
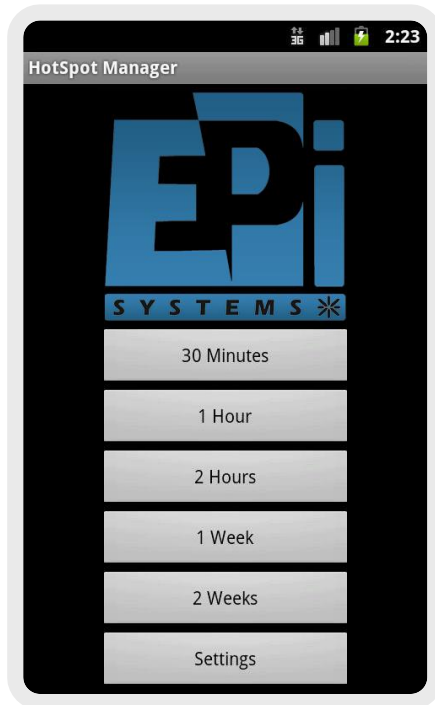
## Why HOT SPOT and Wi-Fi in a hotel?



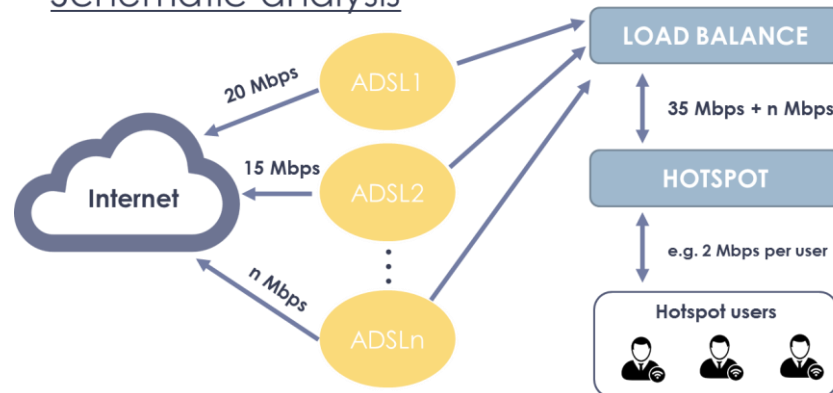
## Implementation: is it Easy?



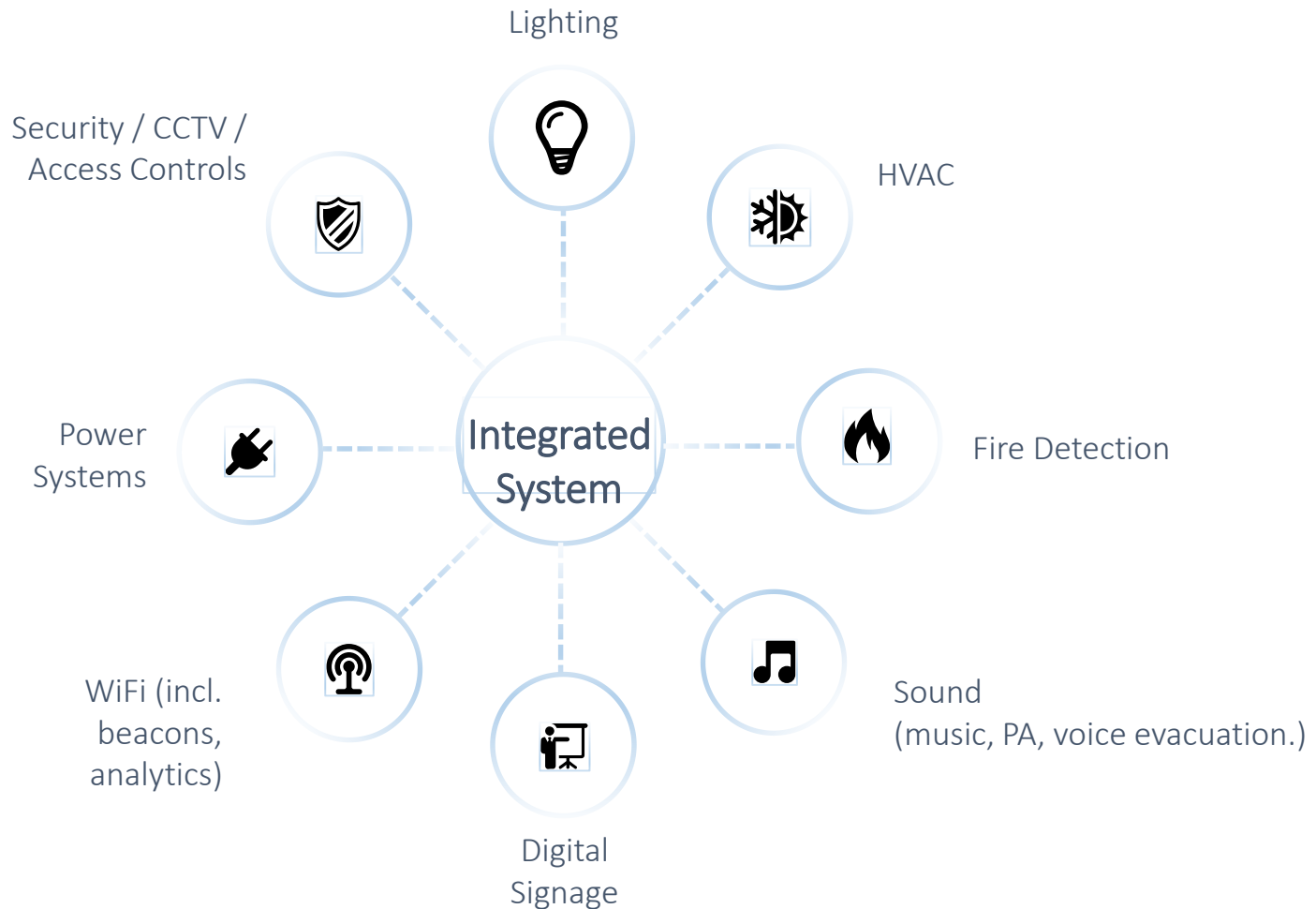
## Only for internet sharing ?



### Schematic analysis



## Off Course NOT



## Can the “Hotel” capitalize on Guests?

- Loyalty
- Knowing who is connect
- Better services
- Redirect to business website after login to hotspot

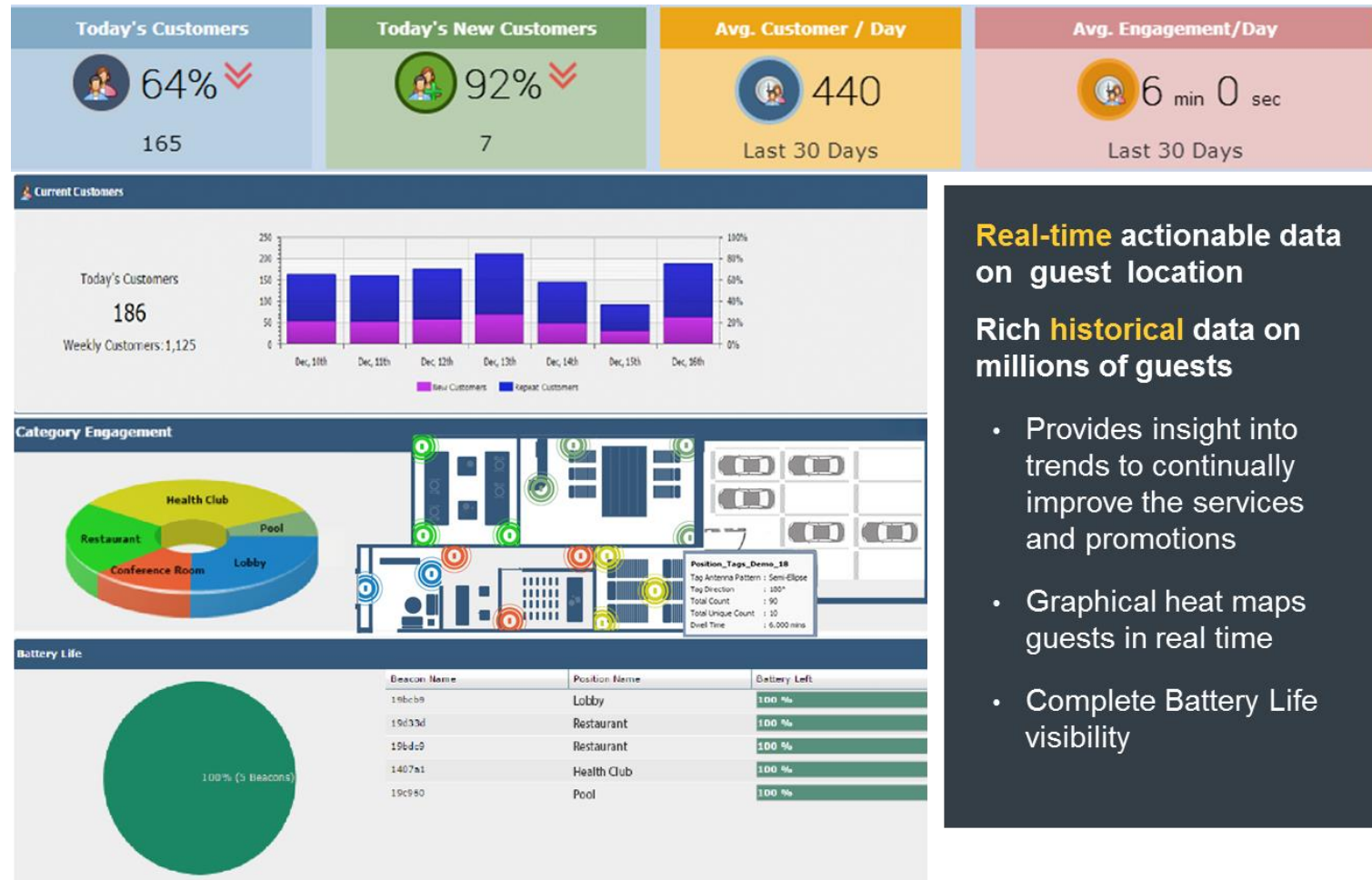


- Pop up advertising of your facilities





## can the “Hotel” capitalize on Guests?



**Real-time** actionable data on guest location

Rich **historical** data on millions of guests

- Provides insight into trends to continually improve the services and promotions
- Graphical heat maps guests in real time
- Complete Battery Life visibility

## Benefits?

- Less Human interference , less mistakes, better services
- Parallel revenue streams
- Innovative & extra offensive
- Better marketing
- Personalization of the guest with the Hotel
- Interactiveness

# Thank you



Q & A